

Salford Community Library
Comments, Compliments and Complaints Procedure



Let us know how we're doing

The Salford Community Library and Post Office Hub Management Committee and Volunteers make every effort to provide a high standard of service and to treat all Library users fairly. We continuously try to improve our services and we value any feedback that will help us to do this.

The Management Committee will review all comments, feedback and complaints on a regular basis. This helps us to develop the service that works best for you, so please let us know what you think. We will report on user feedback in our annual report.

Compliments, Comments and Complaints:

If you are happy with the service or have any comments or complaints we would like to hear from you. There are several ways you can do this: either speak to one of the volunteers, email library@salfordhub.org or mary.stoate@salfordhub.org or print this page with your comments and take to Salford Community Library. Please indicate if you would like a written response.

Name (optional):..... Date.....

Contact details (optional).....

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